



ERNEST LUBINDA

IT Specialist / Web & Software Developer

SUMMARY

I am an IT Specialist and Developer with a strong background in web and software development, dedicated to delivering innovative, user-focused digital solutions. Holding a merit degree in Information Technology, I have successfully designed and implemented a wide range of projects, including dynamic websites, point-of-sale (POS) systems, custom content management systems (CMS), eCommerce platforms, and enterprise resource planning (ERP) systems.

Over the course of my career, I have collaborated with organizations such as WorldSkills Africa, Aflife Holdings, Zambia Institute of Chartered Accountants (ZICA), Wilawane Stores, the Zambia Institute of Advanced Legal Education (ZIALE), A Taste of Africa, Gastronomy Awards, and Synergy Seeds Zambia— developing bespoke websites and systems tailored to their unique needs. My expertise includes using MVC frameworks like Laravel to develop scalable and efficient applications that adapt to evolving requirements.

EXPERIENCE

Rideve Media

2024 - Present

Head of IT / Web Developer

- Design, develop, and maintain dynamic, high-performance websites for organizations , ensuring modern design, usability, and continuous functionality.
- Led the development of Rideve Connect, a comprehensive ERP system integrating HRM, Production, CRM, and Inventory modules to enhance operational efficiency.
- Maintain IT infrastructure, ensuring continuous network uptime, resolving both hardware and software issues, and overseeing the operation of CCTV systems.
- Provide technical support and IT solutions across various projects, ensuring optimal system performance and alignment with organizational goals.
- Implement workflow and productivity tools such as Trello to streamline internal processes

and improve team collaboration.

Zamfind technology _____

2023 - 2024

Lead Web Developer

- ◆ Developed and maintained websites for high-profile clients such as ZICA and Synergy Seeds, ensuring seamless user experiences and robust functionality.
- ◆ Led the development and implementation of new features for the PRO Learn POS system, optimizing performance and enhancing user interaction.
- ◆ Built dynamic and responsive web applications using CodeIgniter, HTML, and JavaScript to support diverse business operations.
- ◆ Integrated APIs such as SendGrid and Twilio to enable automated email and SMS communications.
- ◆ Generated professional documents using PHPSpreadsheet and Dompdf, streamlining reporting and documentation workflows.
- ◆ Implemented Grunt.js to automate development tasks and improve code delivery performance.
- ◆ Served as system administrator, resolving user issues, managing access, and ensuring smooth system operation.

Gal Sports Betting _____

MAY 2023 – SEPTEMBER 2023

IT Specialist & Support

- ◆ Created and maintained local area networks (LANs) to support reliable internal communication and system access.
- ◆ Performed preventive maintenance on company systems and hardware to ensure optimal functionality and reduce the risk of failures.
- ◆ Installed networking cables in designated areas, ensuring proper routing, safety, and performance standards.
- ◆ Provided remote technical support to system users using tools like AnyDesk, troubleshooting issues efficiently and minimizing downtime.
- ◆ Conducted routine maintenance and repairs on betting shop hardware, including desktop computers, POS terminals, printers, and peripherals, to ensure smooth daily operations.

Omar Consulting _____

2022 – 2023

Web Developer Intern

- ◆ Developed and maintained the Penda POS web application using the Laravel framework, ensuring stability and scalability.

- ◆ Collaborated with the product team to gather requirements and translate them into clear, actionable technical specifications.

APRIL 2022 – OCTOBER 2022

- Developed and launched the official Silver Maple college of Health and Sciences website and a student E-library system, improving digital access to information and resources.
- Planned and prepared lectures and lessons in Computer Studies, covering key theoretical and practical concepts.
- Implemented SEO best practices to boost website visibility and rankings, including keyword research, meta tag optimization, and content optimization.

Grizzly Mining LTD**IT Specialist Intern**

NOVEMBER 2020 – MARCH 2021

- Provided personalized technical assistance to employees, resolving hardware, software, and network-related issues efficiently.
- Utilized remote support tools such as TeamViewer to troubleshoot and resolve issues for off-site employees.
- Addressed networking issues by diagnosing and resolving LAN and WAN connectivity problems, ensuring reliable data transmission and internet access.
- Performed preventive maintenance on company systems and hardware to maintain optimal performance and reduce system downtime.

EDUCATION & CERTIFICATIONS

- **NORTHRISE UNIVERSITY (NDOLA, ZAMBIA) 2019 - 2024**
Bachelor's Degree in Information Technology (Web & Software Development).
- **OPEN UNIVERSITY (GOOGLE GARAGE) 2016-2016**
Certificate in Digital marketing
- **NDEKE HIGH SCHOOL 2012-2015**
Grade 12 Certificate
- **The Information and Communications Technology Association of Zambia Associate Member**

SKILLS

- Web Development & Software development
- Graphics Design

- ◆ Search Engine
- ◆ Optimization IT Support
- ◆ Database Administration
- ◆ API development
- ◆ Mobile App
- ◆ development Project
- ◆ Management Digital marketing

PROGRAMMING LANGUAGES

- PHP
- JavaScript
- HTML
- SQL
- C#
- Java
- Python
- Dart
- C
- C++

FRAMEWORKS, LIBRARIES & CONTENT MANAGEMENT SYSTEMS

- Codeigniter
- Node.JS
- Laravel
- React.JS
- Bootstrap
- React Native
- Flutter
- .Net
- Wordpress
- Joomla

LANGUAGES

- English (Fluent)
- Bemba (Fluent)
- Nyanja

CONTACT DETAILS

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REFERENCES

- Michael Nkhoma | Grizzly Mining LTD / Human Resource Manager | Phone: +260 0969652873
- Micheal Habanyama | Zamfind Technology | Human Resource Manager | Phone: +260 97 7954060
- Dr Kayanda Besa | Wila Wane Store | Founder | Phone: +26 0975520847
- Jeff Mwape | The Blue Note Cafe | Manager | Phone: +26 0973894815
- Omar Chanshi | Omar Consulting / CEO | Phone: +260 0970869277
- Chanda Kayula | Skyway Technology Zambia / CEO | Phone: +260 0973410606
- Joseph Mwanza | Quennsgate Schools LTD / Human Resource Manager | Phone: +260 0967135863
- Moses Monde | Northrise University | Teletherapy System Project Supervisor | Phone: +260 956256380
- Micheal Habanyama | Zamfind Technology | Human Resource Manager | Phone: +260 97 7954060

ACCOMPLISHMENTS

- The National Technology Business Centre / Hakainde Hichilema Innovation Fund 2024 awardee (Web and software developer and innovator of the Zambian Virtual Pharmacy System).
- Developed a Point of Sale system(POS) for the Blue Note Cafe pub & grill (Hosted under a Local area network).
- Developed the Bongo Hive/ Standard chartered Women in Tech 2024 award winning website WilaWane website and E-commerce (link: www.wilawane.com).
- Developed the official website of We GrowIT Financial Services (Link: <https://www.wegrowfin.com>).
- Developed the official website of the Worldskills Africa Livingstone 2025 (Link: <https://worldskillsafrica2025.com>).
- Developed the official website of Silver Maple college of health & Sciences (Link: silvermaplecollege.edu.zm).
- Developed the Queensgate schools E-library system (Hosted under a Local area network).
- Successfully conducted front-end development maintenance and enhancements for the Synergy Seeds Zambia website, ensuring optimal functionality, user experience, and visual appeal under Zamfind Technology (link: <https://www.synergy.co.zm/>).
- Successfully conducted front-end development maintenance and enhancements for the Zambia Institute of Chartered Accountants website, ensuring optimal functionality, user experience, and visual appeal under Zamfind Technology (link: <https://www.zica.co.zm>).
- Implemented new functionality and conducted full-stack web development for the ProLearn Point of Sale (POS) and Customer Relationship Management (CRM) system, Inventory management system and enhancing its capabilities and improving operational efficiency (link: Ayia.online).
- Developed a Teletherapy system for Royal therapy mental health services (Hosted under a Local area network).
- Developed websites for Saturnia Regna Pension Fund, Yasha Papers and Distributors (Dr Nutz & Compact Toilet Paper).